



## **Fighting Fair (level 2)**

### **Advanced mediation training**

**September 17<sup>th</sup> & 18<sup>th</sup> 2009**

**Brisbane**

### **The Course**

This challenging and interactive course is aimed at those who already have an understanding and practical experience of the mediation process. The course will focus on advanced issues and aims to refine and update workers skills, practices and theoretical perspectives used to mediate in various areas of conflict.

The training is endorsed by the Australian Association of Social Workers (AASW) and attracts 24 CPE points.

### **Learning outcomes**

On completing the 2-day course, participants will be able to:

- Identify practice obstacles and challenges in mediation and how to overcome these
- Identify and demonstrate an understanding of the purpose, techniques and skills required for each stage of the mediation process
- Identify factors that contribute to a successful mediation outcome (including the intake assessment, screening etc.)
- Identify the variations of the mediation process (eg. shuttle mediation, separate sessions, use of interpreters)
- Identify mediation theories and how these can be applied to the process
- Identify in further detail the various cultural considerations when mediating with CLD or indigenous communities / families
- Identify and demonstrate characteristics of a mindful and reflective mediator

### **Topics covered**

- Power, violence and challenging dynamics
- Techniques for the negotiation stage
- Identifying sub-issues in the Key issue stage
- De-briefing with your co-mediator
- Feedback & client evaluation

- Dates** September 17<sup>th</sup> & 18<sup>th</sup>
- Venue** Fortitude Valley, Brisbane
- Times** 9:15 – 4:15
- Catering** A delicious morning and afternoon tea will be provided.
- Materials** Each participant will receive a training manual.
- Cost** **\$290+GST** for AASW members or **\$320+GST** for non-members. Full payment is required to confirm your place. It is advisable to register early to reserve a place.
- Cancellation** If there is more than 4 weeks notice a \$40 administration fee applies. Between 1-4 weeks 25% of the total is payable. Less than 14 days, 50% is payable. If less than 24 hours notice is given, full payment is required.
- Registration** Log onto [www.fightingfair.com.au](http://www.fightingfair.com.au) and fill in the online registration form.

### Presenter profile

Scott Dutton has more than 10 years in the welfare and training fields. He has mediated more than 200 formal mediation sessions in the areas of parent/adolescent, student/student, and family law conflict. Scott has trained more than 4000 professionals, teachers and students. In addition, he has supervised/inducted many new mediators into the field. Scott's qualifications include a BSW and BSc. (Psych. major). He has also completed the Certificate IV in Assessment & Workplace Training, is a member of VADR (Victorian Association of Dispute Resolution) and the AASW.

Scott has worked with a number of the leading mediation agencies, including the Family Mediation Centre & REFS Training and Consulting Services. He has also worked for two Reconnect programs and as a training consultant in schools. Scott has a private practice as a mediator, works as a mediation consultant for Access Programs Australia and facilitates training workshops for welfare and education professionals in VIC, QLD, SA, NSW, TAS, ACT and NT. Scott also facilitates in-house trainings for organisations (which has included NSW Ombudsman, UnitingCare, Vision Australia, Griffith Uni., Anglicare & Tafe SA).

### Further information

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